

# Integrated Health Home Face-to-Face Learning Collaborative April 25, 2023

9:00 a.m. - 3:00 p.m.

POLK COUNTY RIVER PLACE ROOM I-IA
2309 EUCLID AVE.
DES MOINES, IA 50310

## **Agenda**

9:00 a.m. Introductions & Ice Breaker: Be ready to get to know your peers!

## **Networking with MCOs and Peers**

## **Chart Review Workbook**

lowa Medicaid Health Home Program conducts reviews of Health Home Providers to assist providers to be compliant with laws, rules, requirements, and best practices. The review includes viewing member contact notes, assessments, and plans to validate that a Health Home Service has been provided every month during the review period. The Health Home Review Coordinator completes the Chart Review Workbook for every Health Home on an annual basis. Health Homes are divided into four groups with a group being reviewed each quarter.

### Lunch (on your own)

### **Step by Step SMART Goal Creation**

Participants will create a smart goal/smart objective and detailed incremental steps as a team. Each team will do a report out to their peers and peers will assist with correcting, revamping, building excellent goals/objectives and incremental steps. Each team will be provided a member "case" with background information, LOCUS/HRA information and any other info needed to create excellent goals in standardized format to meet measure requirements.

#### **Transitions in Care**

Transitional care includes appropriate follow-up from inpatient to other settings, such as participation in discharge planning and facilitating transfer from a pediatric to an adult system of care. This webinar will cover how Health Homes can build effective processes around transitions from inpatient/NF/PMIC to community, successful reengagement back to the home community, and parent engagement while a child is in PMIC. Discuss policies and procedures around transitions in care.

## Report out and Wrap up